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1. Purpose

- **1.1** To ensure that all employees, paid and unpaid, including volunteers, bank staff, staff on honorary contracts and others not covered by the term 'employee' are aware that this policy applies to them.
- **1.2** To ensure that those members of staff who are engaged in a regulated activity with vulnerable adultsand/or children are subject to a DBS check of the appropriate level.
- **1.3** To ensure that Serendipity Healthcare Ltd complies with its duties under the Rehabilitation of OffendersAct 1974 (Exceptions) Order.
- **1.4** To ensure that Serendipity Healthcare Ltd only employs people who are safe to work with ServiceUsers.
- **1.5** To ensure compliance with the CQC Guidelines.
- **1.6** To ensure compliance with the temporary arrangements in place for health and social careworkers recruited in connection with the provision of care and treatment of COVID-19.
- **1.7** This policy should be read alongside the Recruitment of Ex-Offenders Policy and Procedure and theRecruitment Policy and Procedure.
- **1.8** To support Serendipity Healthcare Ltd in meeting the following Key Lines of Enquiry:

Key Question Key Lines of Enquiry SAFE S1: How do systems, processes and practices keep people safe andsafeguarded from abuse? SAFE S3: How does the service make sure that there are sufficient numbers of suitable staff to support people to stay safe and meet their needs? WELL-LED W2: Does the governance framework ensure that responsibilities are clear and that quality performance, risks and regulatory requirements are understood and managed?

- **1.9** To meet the legal requirements of the regulated activities that Serendipity Healthcare Ltd is registered to provide:
 - Police Act 1997(Criminal Records) (Amendment) Regulations 2020
 - Serious Organised Crime and Police Act 2005 (commencement No.16) Order 2020
 - © Coronavirus Act 2020
 - The Police Act 1997
 - Rehabilitation of Offenders Act 1974 (Exceptions) Order
 - The Care Act 2014
 - Safeguarding Vulnerable Groups Act 2006
 - General Data Protection Regulation 2016
 - Data Protection Act 2018

2. Scope

- **2.1** The following roles may be affected by this policy:
 - All staff
 - Volunteers

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- Student placements
- Work placements
- Agency staff
- **2.2** The following Service Users may be affected by this policy:
 - Service Users
- **2.3** The following stakeholders may be affected by this policy:
 - © Commissioners
 - © External health professionals
 - Local Authority
 - NHS

3. Objectives

- **3.1** To ensure that Serendipity Healthcare Ltd has a clear, straightforward policy outlining when a DBScheck will be required, at what level and how this will be maintained on an ongoing basis.
- **3.2** To ensure that those individuals carrying out regulated activities are aware of the requirement to hold a valid and current DBS check.
- **3.3** To ensure that Serendipity Healthcare Ltd adheres to the COVID-19 requirements for DBS checks thatwill enable a free of charge and fast track service in relation to eligible roles.
- **3.4** To ensure that Serendipity Healthcare Ltd follows the most up-to-date guidance from the CQC and thatthe safety of Service Users is promoted while recognising the exceptional circumstances, and the need for flexibility to be demonstrated during the coronavirus (COVID-19) pandemic.

4. Policy

- **4.1** Serendipity Healthcare Ltd uses the DBS service to help assess the suitability of applicants forpositions of trust.
- **4.2** Serendipity Healthcare Ltd complies fully with the DBS Code of Practice regarding the correct handling, use, storage, retention and disposal of disclosures and information.
- **4.3** Serendipity Healthcare Ltd complies fully with its obligations under the Data Protection Act 2018 and other relevant legislation pertaining to the safe handling, use, storage, retention, and disposal of disclosure information.
- **4.4** Serendipity Healthcare Ltd considers that the below roles will fall within the groups requiring DBS checks and that are **Excepted Roles**, allowing Serendipity Healthcare Ltd to ask questions about anyspent convictions:
- Any work defined as regulated activity relating to children within the meaning of Schedule 4 Part 1 of the Safeguarding Vulnerable Groups Act 2006
- Any work defined as "work with children" in regulation 5C of the Police Act 1997 (Criminal Records)Regulations 2002

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- Any work defined as regulated activity relating to adults within the meaning of Schedule 4 Part 2 of theSafeguarding Vulnerable Groups Act 2006
- Any work defined as "work with adults" in regulation 5B of the Police Act 1997 (Criminal Records) Regulations 2002; and
- Any office or employment which is concerned with:
 - The provision of care services to vulnerable adults; or
 - The representation of, or advocacy services for, vulnerable adults by a service that has beenapproved by the Secretary of State or created under any enactment
 - And which is of such a kind as to enable a person, in the course of his normal duties, to haveaccess to vulnerable adults in receipt of such services
- **4.5** However, Serendipity Healthcare Ltd will also undertake a risk assessment of each role to ascertain thelevel of checks to be undertaken (if any), in line with the appropriate guidance issued by the Disclosure and Barring Service and in accordance with the flowchart that supports this policy.
- **4.6** Serendipity Healthcare Ltd will comply with the provisions of the Rehabilitation of Offenders Act 1974(Exceptions) Order as set out in this policy.
- **4.7** Any data collected as part of this policy will be processed in accordance with current Data Protection legislation, the Privacy Notice issued to staff and the Data Security and Data Retention Policy and Procedure at Serendipity Healthcare Ltd. Serendipity Healthcare Ltd appreciates that certain data related to criminal records will be special category data and Serendipity Healthcare Ltd will process this data accordingly.
- **4.8** Serendipity Healthcare Ltd will comply with any changes to the DBS process as a result of the rapidlyevolving coronavirus (COVID-19) pandemic, as detailed in the 'coronavirus' procedural section (5.22).
- **4.9** Serendipity Healthcare Ltd will during the period of the coronavirus (COVID-19) pandemic follow all DBS and Care Quality Commission guidance. This will ensure that any staff required to commence workurgently are not unduly delayed but will also provide sufficient measures to promote safe care delivery.
- **4.10** During the coronavirus (COVID-19) pandemic Serendipity Healthcare Ltd will undertake a comprehensive risk assessment to assess the level of checks and assurances required for each new member of staff before starting their role at Serendipity Healthcare Ltd. These assessments will be fullydocumented to provide evidence that appropriate processes have been followed.

5. Procedure

5.1 Coronavirus (COVID-19)

Where health and social care workers are being recruited in connection with the provision of care and treatment of COVID-19 in England, DBS checks and a fast-track emergency check of the adults' and children's barred list will be conducted free of charge. The government website highlights the interim guidance that Serendipity Healthcare Ltd should follow, alongside a full list of eligible roles, where this is required.

5.2 Coronavirus (COVID-19)

The CQC are working in partnership with the DBS service and recognise the challenges presented. They are supporting a flexible approach to recruitment of staff that have been specifically

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employed to help meet the challenges presented by the coronavirus pandemic. There are three conditions that have to apply if the more flexible approach is to be adopted:

- Providers need to start staff urgently
- Waiting for a full DBS check could cause undue delay
- This delay could lead to risks to the continuity of the service, impacting the safety and wellbeing of Service Users

If the above conditions do not apply, and recruitment is not as a direct result of the coronavirus pandemic, then the existing recruitment processes outlined by DBS and the CQC must be followed.

5.3 Coronavirus (COVID-19)

If Serendipity Healthcare Ltd requires staff urgently and it meets the three criteria defined by the CQC then an application can be made through usual DBS channels. Serendipity Healthcare Ltd will receive a barred list check (for both adult and children services) by the end of the next working day, and the full DBS check later.

There is no separate 'Adult First' check when using the specific coronavirus process. The Fast Track Barred List check is the only check needed and covers both adult and children services.

5.4 Coronavirus (COVID-19)

Serendipity Healthcare Ltd may start staff appointed to meet the extraordinary coronavirus need basedupon the satisfactory return of the fast-track barred list application. However, in addition Serendipity Healthcare Ltd must evidence that:

- It is essential that the person starts work before the receipt of the full DBS check
- They have satisfied themselves of the person's fitness to carry out their role
- They have received the person's employment history, professional registration (where applicable), references, evidence of conduct in previous employment, and reasons why they left previous employment

Where it is not possible to get all the information above before starting employment Serendipity HealthcareLtd should:

- Document what information has not been able to be sourced, the efforts they took to get theinformation and the justification for starting the person
- Risk assesses the situation and have put measures in place to mitigate any risks identified. E.g., preventing lone working or instigating more robust supervision arrangements
- Include details in the personnel file that the person has been employed as a result of the coronavirus pandemic. This will ensure that they can be easily identified and any element of recruitment that needsto be followed up on can be done effectively

5.5 Coronavirus (COVID-19)

The Care Quality Commission have adopted a flexible approach to recruitment and have taken a pragmaticview on the portability of DBS certificates for staff specifically employed to meet the exceptional needs during the coronavirus pandemic. They have stated that an existing enhanced DBS certificate completed within the previous **three years** may be an acceptable short-term option, but a risk assessment would need to be completed by the provider to confirm that the existing DBS provides a suitable level of assurance.

The CQC also recognise that if potential staff are a current subscriber to the DBS update service and already have a relevant check in place Serendipity Healthcare Ltd can access the suitability of the

applicant using the original certificate and a check of the Update Service.

5.6 Coronavirus (COVID-19)

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During the coronavirus pandemic Serendipity Healthcare Ltd will take a proactive approach to recruitmentand follow all guidance issued by appropriate bodies such as the CQC and DBS. The CQC have stated that they recognise the challenges faced by providers in meeting the extraordinary demand and have stated that:

- Providers need to risk assess the recruitment of staff and satisfy themselves that any reduced measures (such as taking only one reference, or conducting some elements over the telephone rather than waiting for letters to arrive) are sufficient to promote the safety of the Service User
- If Serendipity Healthcare Ltd takes reasonable steps to ensure that new staff are adequately supported and sufficiently supervised so that Service Users are safe, the CQC will not take a 'punitive approach'
- The above approach only applies for staff recruited as a direct result of the coronavirus pandemic. Forall other staff the full recruitment procedures, including DBS, must be followed
- **5.7** A DBS Certificate will be requested as part of pre-recruitment checks at Serendipity Healthcare Ltd following an offer of employment for any role which has been assessed as requiring a DBS check, including volunteering roles. In the event that the role does not require a DBS check, Serendipity Healthcare Ltd mayask the individual to voluntarily disclose their criminal record history, and/or, may ask the individual to obtain a basic DBS check.
- **5.8** The recruiting manager will determine whether a DBS check is required for the post and the appropriate level. The Disclosure and Barring Service Eligibility Flowchart supporting this policy provides auseful guide for managers.
- **5.9** Serendipity Healthcare Ltd expects all current and prospective members of staff to voluntarily disclose any spent and unspent convictions. Serendipity Healthcare Ltd is entitled to ask about spent convictions on the basis that the role is an **Excepted Role** as outlined above. For guidance on when a conviction will be unspent, please see the table that supports this policy.
- **5.10** As an organisation assessing an applicants' suitability for positions which are included in the **Rehabilitation of Offenders Act 1974 (Exceptions) Order** using criminal record checks processed through the Disclosure and Barring Service (DBS), Serendipity Healthcare Ltd complies fully with the Codeof Practice and undertakes to treat all applicants for positions fairly.

Serendipity Healthcare Ltd undertakes to not discriminate unfairly against any person who is the subject of acriminal record check on the basis of a conviction or other information revealed.

Serendipity Healthcare Ltd can only ask an individual to provide details of convictions and cautions that it islegally entitled to know about. A DBS Certificate at either standard or enhanced level can legally be requested where the position is one that is included in the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975 as amended, and, where appropriate, Police Act Regulations as amended. It is the view of Serendipity Healthcare Ltd that most of the job roles provided by Serendipity Healthcare Ltd will be excepted roles and Serendipity Healthcare Ltd will be entitled to request details of any spent convictions.

- **5.11** Serendipity Healthcare Ltd can only ask an individual about convictions and cautions that are notprotected.
- **5.12** Serendipity Healthcare Ltd is committed to the fair treatment of its staff, potential staff or users of itsservices, regardless of race, gender, religion, sexual orientation, responsibilities for dependents, age, physical/mental disability or offending background.
- **5.13** Serendipity Healthcare Ltd actively promotes equality of opportunity for all with the right mix of talent, skills and potential and welcomes applications from a wide range of candidates, including those with criminal records.

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- **5.14** Serendipity Healthcare Ltd selects all candidates for interview based on their skills, qualifications, and experience.
- **5.15** Serendipity Healthcare Ltd ensures that all those in Serendipity Healthcare Ltd who are involved in therecruitment process have been suitably trained to identify and assess the relevance and circumstances of offences.
- **5.16** Serendipity Healthcare Ltd also ensures that they have received appropriate guidance and training in the relevant legislation relating to the employment of ex-offenders, e.g., the Rehabilitation of Offenders Act 1974.
- **5.17** An application for a criminal record check is only submitted to DBS after a thorough risk assessmenthas indicated that one is both proportionate and relevant to the position concerned. For those positions where a criminal record check is identified as necessary, all application forms, job adverts and recruitmentbriefs will contain a statement that a DBS Certificate will be required as a condition of employment in the event of the individual being offered the position.
- **5.18** At interview, or in a separate discussion, Serendipity Healthcare Ltd ensures that an open and measured discussion takes place on the subject of any offences or other matter that might be relevant to the position. Failure to reveal information that is directly relevant to the position sought could lead to the withdrawal of an offer of employment or, if the employment has commenced, dismissal from that employment. Serendipity Healthcare Ltd considers that failure to reveal information that is directly relevant to the position sought would be an act of gross misconduct.
- **5.19** Serendipity Healthcare Ltd makes every subject of a criminal record check submitted to DBS aware of the existence of the Code of Practice and makes a copy available on request.
- **5.20** Serendipity Healthcare Ltd undertakes to discuss any matter revealed on a DBS Certificate with theindividual seeking the position before withdrawing a conditional offer of employment.
- **5.21** The Disclosure and Barring Service (DBS) offers three types of criminal record check:
 - Basic DBS check contains details of unspent convictions, conditional and unconditional cautions, or a statement that the individual has no such convictions or cautions. An individual can apply directly to the Disclosure and Barring Service to obtain a basic check
- Standard DBS check contains details of an individual's convictions, cautions, reprimands, or warningsrecorded on police central records and includes both 'spent' and 'unspent' convictions. These are shown on a criminal records check
- Enhanced DBS check contains the same details as a standard check, together with any informationheld locally by police forces that it is reasonably considered might be relevant to the post applied for. These can only be applied for in the event that the post is an excepted post included in both the Exceptions Order and the Police Act Regulations

The Enhanced DBS check may also include checks of any information stored about the individual on anystatutory lists as set out below:

- Enhanced DBS and Barred List Check (Child) includes information from the DBS Children's BarredList and is only available for those individuals engaged in regulated activity with children and a small number of posts as listed in the Police Act regulations, for example, prospective adoptive parents
- Enhanced DBS and Barred List Check (Adult) includes information from the DBS Adult's Barred List and is only available for those individuals engaged in regulated activity with adults and a small number of posts as listed in the Police Act regulations

5.22 Regulated Activities

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The new definition of regulated activity relating to adults identifies the activities which, if any adult requiresthem, lead to that adult being considered vulnerable at that particular time. There are **six** categories of regulated activity, and a broad outline of these categories is set out below:

- Provision of Health Care Any healthcare professional providing health care to an adult, or anyone who provides health care to an adult under the direction or supervision of a healthcare professional
- Provision of Personal Care This means any of the following:
 - Providing physical assistance with eating or drinking including the administration of parenteral nutrition, going to the toilet, washing, or bathing, dressing, oral care, or the care of the skin, hair or nails because of an adult's age, illness, or disability
 - Prompting and supervising an adult in relation to the above activities who, because of their age, illness, or disability, would otherwise be unable to make a decision to perform the above
 - Training, instructing, or offering advice or guidance which relates to the performance of the above activities to an adult who requires it because of their age, illness or disability
- Provision of Social Work The provision of social care by a social care worker which is required inconnection with any health care or social services to an adult who is a client or potential client
- Provision of Assistance in Relation to General Household Matters The provision of assistance an adult because of their age, illness, or disability, in relation to managing the person's cash, paying their bills or shopping on their behalf
- Provision of Assistance in the Conduct of a Person's Own Affairs Anyone who provides various forms of assistance in the conduct of an adult's own affairs, for example by virtue of an enduring power of attorney. Please see the Safeguarding Vulnerable Groups Act 2006, as amended by the Protection of Freedoms Act 2012, for the further categories which are covered here
- The Conveying of Adults A person who transports an adult because of their age, illness or disability either to or from their place of residence and a place where they have received, or will be receiving, health care, personal care or social care; or between places where they have received or willbe receiving health care, personal care or social care. This will not include family and friends or taxi drivers

In addition, any activity which consists of or involves the day-to-day management or supervision of a personcarrying out a regulated activity on a regular basis is in itself a regulated activity.

5.23 Disclosure Prior to Engagement

Serendipity Healthcare Ltd takes it duties to protect Service Users from unsuitable people gaining access to them very seriously. Serendipity Healthcare Ltd balances this duty with respect for human rights, privacy, and compliance with the Data Protection Act. Prospective employees are required to disclose any criminal convictions, warnings, or reprimands at all stages of the recruitment and selection process. This will include all spent, as well as unspent convictions, cautions and reprimands. Candidates will be informed that failure to disclose could result in a conditional offer being withdrawn. Candidates will also be informed that any disclosure will be held in confidence and discussed only with the HR team as appropriate.

5.24 Procedure for DBS Applications

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Serendipity Healthcare Ltd may be a registered body with the DBS and is entitled to carry out and countersign applications for DBS checks themselves. However, in the event that Serendipity Healthcare Ltdis not a registered body, Serendipity Healthcare Ltd engages an umbrella body who is a registered body and is entitled to countersign and carry out applications for DBS checks on behalf of Serendipity Healthcare Ltd. There is an expectation that, if Serendipity Healthcare Ltd is a registered body or if an umbrella body is being used for the undertaking of DBS checks, that the DBS Code of Practice is complied with.

Serendipity Healthcare Ltd will first assess the post to be filled to determine whether a DBS check is necessary and, if so, at what level. It is expected that **Enhanced Disclosures** will be most often required. The check will be an Enhanced Level for those employees having direct access to Service Users, and a Standard Level for those who do not have direct access. Best practice dictates that Enhanced Level Checks are used in all instances due to the practical difficulties of ensuring that a person subject to only a Standard Check never has unsupervised access to Service Users.

Serendipity Healthcare Ltd or the umbrella body will then send a DBS application form to the individual whohas been offered the role. The individual must complete this fully and completely, disclosing all information. It is a condition of any offer of employment made to an individual that they consent to Serendipity Healthcare Ltd applying for a DBS check and that the individual will provide a copy of the DBS Certificate upon receipt. It is also a condition of employment that the individual permits the retention of the certificate on their file. Once the DBS check has been carried out, the DBS will send, to the individual, a copy of the certificate. Serendipity Healthcare Ltd expects the individual to provide a copy of the DBS Certificate tothem within 7 days of receipt. Failure to do so may result in the withdrawal of any conditional job offer.

Serendipity Healthcare Ltd will retain a copy of the certificate on the personnel file (secured appropriately) as evidence that this check has been undertaken.

Renewal Checks

Serendipity Healthcare Ltd will carry out renewal checks on every member of staff in line with any contractual requirements or as agreed by Serendipity Healthcare Ltd. If the member of staff is signed up to the update service or if Serendipity Healthcare Ltd has reasonable cause to request an update, the decision to renew the DBS will be agreed by Serendipity Healthcare Ltd.

5.25 DBS Update Service

Serendipity Healthcare Ltd may require candidates and current employees who already have existing DBS Certificates to sign up to the DBS Update Service and consent to Serendipity Healthcare Ltd having accessto it. This allows Serendipity Healthcare Ltd to carry out checks to see if any new information has come to light since the date of the original check. It is the decision of Serendipity Healthcare Ltd as to whether it will pay this fee on behalf of the candidate or employee.

5.26 Handling and Disposal of Disclosure Information

Serendipity Healthcare Ltd will take the following steps when handling and disposing of disclosure

information:

- Ensure that disclosures are available only to those who need to have access to them in the course oftheir duties relevant to recruitment and vetting. The DBS maintains a record of all those to whom certificates, and certificate information has been revealed. It is a criminal offence to pass disclosure information to anyone who is not entitled to receive it
- Ensure that disclosure information is kept in secure conditions in a locked, non-portable container (wherever possible, in rooms to which access is limited to staff engaged in recruitment work). Keys or combinations to the container must not be freely available

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within Serendipity Healthcare Ltd and accessmust be restricted to named individuals who are entitled to see it as part of their duties

- Ensure that no copies of disclosure information (in any format) are made without the prior agreement of the DBS or as the result of a stipulated requirement relating to its echannel service
- Use certificate information only for the specific purpose for which it was requested and for which theapplicant's full consent has been given
- Retain disclosure information only for as long as is necessary and for a maximum of six months following the recruitment decision for which it was obtained, unless a dispute is raised or, in exceptional circumstances, where DBS agreement is obtained. It should not be kept on file simply in case it is useful in the future. The DBS will only permit extended retention when it considers it appropriate after considering both human rights and data protection rules
- Dispose of disclosure information securely (by shredding, pulping, or burning). Self-evidently, copies of disclosures must be destroyed with the originals, although the DBS anticipates that employers will wishto retain details of:
 - The name of the candidate
 - The date of the search
 - The type of search
 - The position
 - The DBS reference number, and
 - The recruitment decision taken
- Open confidential waste sacks and other open receptacles (even if they eventually lead to secure disposal after the waste leaves the building) are considered to be an inappropriate method of disposal. In most cases, employers will wish to use shredders to dispose of disclosure information, preferably also disposing of the shredded information securely
- Ensure that any additional police information, including information as to its existence, is not revealed to the disclosure applicant and is disposed of in the appropriate manner and at the appropriate time

5.27 Positive Disclosure

If there is a positive disclosure in any returned DBS check then this does not automatically mean that the person should not be employed. Serendipity Healthcare Ltd should review the nature of the information disclosed against the role the person will be undertaking and make a decision on the suitability of employment. Any decision should be based upon a robust, fair, transparent, and equitable risk assessmentprocess that is specific to the content of the disclosure and the role to be undertaken. Any decision made regarding the person's employment should be recorded and be able to be justified. The actual DBS disclosure should be held in line with data protection and the process highlighted in 5.20.

5.28 Registered Manager Requirements

When a manager at Serendipity Healthcare Ltd is registering to become the Registered Manager of the Service the application process with CQC must be followed. As part of the application process a CQC countersigned DBS check is required and can be obtained via the following steps:

- Register with the CQC DBS website
- Login and complete the DBS form (login details can take up to 5 days to arrive via email)
- Visit a post office that accepts CQC DBS applications to allow them to confirm your identity

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- The CQC DBS website will automatically submit your DBS application once your identity has beenconfirmed
- Await your CQC countersigned DBS via the post

To register for a Service that is supporting COVID-19 by delivering support which will provide additional health and social care capacity in an area, contribute to the control of the outbreak of coronavirus or the treatment of people who have contracted the illness, then the CQC <u>COVID-19 registration</u> process may befollowed.

6. Definitions

6.1 Caution

- A formal warning about future conduct given by a senior police officer, usually in a police station, aftera person has admitted an offence. It is used as an alternative to a charge and possible prosecution, generally used for juvenile or first-time offences. Basically, there are two types of caution, which we have noted below:
 - Simple Caution previously known as a formal caution is used to deal quickly and simply with those who commit less serious crimes. It aims to divert offenders away from appearing in court andto reduce the likelihood of them offending again
 - Conditional Caution introduced by the Criminal Justice Act 2003, differs from a simple caution in that the offender must comply with certain conditions to receive the caution and to avoid prosecution for the offence they have committed. Like simple cautions, conditional cautions aim tokeep lower-level offenders out of court. The conditions are usually in the form of rehabilitation or reparation where the offender is requested to repair/or make good the damage caused. The offender may be requested to pay financial compensation

6.2 Child

A person aged under 18

6.3 Criminal Record

 A record of convictions held on the Police National Computer (PNC) for individuals convicted of crimes (includes information on cautions, reprimands, final warnings, and bind-overs)

6.4 Disclosure

 Disclosure is the term that is used to describe the service provided by the Disclosure and Barring Service (DBS) and the document issued to the applicant and Registered Body when a DBS check hasbeen completed

6.5 Disclosure & Barring Service (DBS)

 The DBS provides access to information about criminal convictions and other police records to helpemployers make an informed decision when recruiting staff across England and Wales

6.6 Special Category Data

- Special Category Data is a category of data which is more sensitive than normal personal data. This includes data which relates to:
 - ® Race
 - © Ethnic origin
 - Politics

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- ® Religion
- Trade union membership
- @ Genetics
- Biometrics (where used for ID purposes)
- Mealth
- Sex life
- Sexual orientation

6.7 Coronavirus (COVID-19)

Novel coronavirus is a new strain of coronavirus first identified in Wuhan City, China. The virus was named severe acute respiratory coronavirus 2 (SARS-CoV-2). The disease it causes is called COVID-19

6.8 Pandemic

A pandemic is the worldwide spread of a new disease. COVID-19 was characterised as a pandemic on11th March 2020

Reviewed - 31.01.2020

HR Manager – Lisa Ward

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